



## **Partnering with Parents/Carers Policy**

Quackers values the support of parent/carers and will endeavour to ensure:

Parent/carers are welcomed into the settings and their opinions are valued. That any issues will be dealt with professionally and promptly.

Copies of the Clubs policies and procedures will be made available for the parent/carers.

Parent/carers are encouraged to give their views on our service, through regular feedback, both verbal and written (questionnaires).

All information and records held by the Club on a child is available to the parent/carer unless it is subject to investigation by the police or other statutory agencies.

Parent/carers are encouraged to take an active role in the running of the Club. This will help the children understand that their parent/carers taking an interest in what they are doing at their After School Club.

That parent/carers are kept up to date with any changes in the operation of the Club such as alterations to the opening times or fee levels.

Signed on behalf of Quackers After School Club: \_\_\_\_\_

Position: \_\_\_\_\_